



66th Annual Alabama State Conference Convention 4th to 7th October 2018 Speakers



Dr. Michael M. Townsend, Sr.

Senior Quality Improvement Specialist and Community Outreach Lead
Telligen Health Care Corporation

Dr. Michael M. Townsend Sr., Ed.D; is the Senior Quality Improvement Specialist and Community Outreach Lead at Telligen Health Care Corporation. Telligen Health is a Quality Health Improvement Organization-working on behalf of the Center for Medicare & Medicaid. Telligen's mission is to help improve health care delivery, safety, and efficiency in the state of Illinois, Iowa and Colorado. Working closely with health care providers, hospitals physicians, nursing homes and home health agencies. Dr. Townsend's is responsible providing diabetes Self-Management Education training and prevention to seniors in targeted Chicagoland Communities with pre-diabetes and diabetes conditions.

Michael is responsible for establishing educational training sites with community partners and stakeholders. A Certified diabetes instructor with over fifteen years of senior level management and executive leadership skills in the areas; of higher education, client retention management, adult education and Community Outreach.

Michael is co-recipient of the 2016 Hero of the Year Award Chicago Salvation Army for Diabetes Outreach Efforts, Michael was recipient of the 2013 Rotarian of the year award for Community Peace Initiatives, Michael also serves on the South Suburban Illinois Housing Council, He is a Graduate of the Harvard Kennedy School Executive Education and obtained his Doctorates Degree in Educational Leadership from Northern IL University.